

The Story: **ONLIVE**



“SPOCE ONLIVE is good old fashioned real-time interaction but with no inconvenience at all. It is incredibly easy to use and far exceeded any preconceptions I had about virtual classroom training.”

Anthony Campbell-Butler, Zuan UK Consultancy Services

Anthony, Director of Zuan UK Consultancy Services, was previously a civil servant, working across Whitehall for over ten years. After taking a voluntary redundancy in 2011 he then moved into contracting. His most recent contract position was at the Department for Education. He has 16 years' experience working in project, programme and IT Service management environments. Anthony first obtained PRINCE2® practitioner status in 2011. The central government Departments that Anthony has worked for have always held the PRINCE2® method in the highest regard and implementation of the method has helped him bring many projects and programmes to fruition. Anthony wanted a quick and convenient way to take his PRINCE2® Re-registration training and exams so that he could continue to remain accredited for the next 5 years. It was important to him that the study method was convenient as he had a very limited time to take the exams and was also balancing other projects and family life at the same time.

SPOCE had previously been recommended to Anthony by his wife who had also taken her PRINCE2® training with us. She suggested that he speak with us to see if we had any solutions. Anthony was confident in taking any learning method available but was comfortable with the classroom environment as this is how he had always studied in the past. SPOCE had the perfect solution for him and introduced him to ONLIVE training. ONLIVE marries the flexibility and convenience of e-Learning with the support and interaction of the classroom.

The virtual classroom training allows the delegate to log into live sessions with a SPOCE trainer and to interact with them and their virtual team members throughout the sessions. This could be raising their virtual hands to ask a question over the mike, engaging in a written Q&A sessions, joining breakout sessions with fellow students and running through scenarios and exam questions with the trainer.

Anthony says:

“It was a perfect solution for me. I enjoy studying in the classroom because I prefer the interaction and to generate discussions. It makes it more interesting for me. But at this time of year (leading up to Christmas) I wanted to be at home. SPOCE set me up with the PRINCE2® Re-reg ONLIVE training sessions. For this particular course, the training was conducted in one working day but multiple sessions were spread across two days so that I could dip in and out of them when it suited me without missing anything. I used the e-Learning modules set up by SPOCE to refresh my learning across the Themes, Processes and Principles through the self-study online beforehand. I joined the Tuesday morning session around lunch time as I was attending my children's school Christmas carols. But I then simply picked up what I had missed out on the following day!”



SPOCE
TRAINING PROFESSIONALS

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How does it work?

SPOCE ONLIVE can be booked on our web pages at www.onlive.training or through one of our service team members. You can choose a package that identifies which sessions you want to attend or you can upgrade to the 'ONLIVE anytime' package that allows you to take part in any session you like. You will then receive a confirmation email and log in details.

On your first session, the trainer will walk you through the user-friendly interface.

Anthony says: "This is one of the surprising bits. I couldn't believe how quick and easy it was to use. It takes just a minute or two for the trainer to explain where to find things in the dashboard but it really is very self-explanatory."

SPOCE ONLIVE training then allows the delegate to log in and listen to live training sessions, starting firstly with pre-course work (which can be done via e-Learning also for no extra cost). Live trainer sessions then begin that are directly aligned with your course syllabus. Finally, your training will end with exam sessions which the trainer uses to ensure that delegates are suitably prepared for the exams ahead. If you have booked your exams through ONLIVE, you will also have the option of taking them in the classroom or online. Simple!

SPOCE are so confident in our ONLIVE training quality that we provide a re-sit guarantee to anyone who books with us. We are sure that you won't need it but it is always nice to have the security of knowing it is there.

And what was Anthony's impression of ONLIVE?

"At first, I was sceptical about using it, just because I wasn't sure what the quality would be like but it really was real-time interaction. My opinion has been really turned around on using on-line training. The training went much quicker for me this way and I enjoyed feeling part of a classroom – without missing any family time!

The best thing for me was the fact that you could download exam questions, attend breakout sessions about them then have the trainer work through these with you.

Regarding the whole package, Anthony goes on to say:

The training: I was suitably impressed with the trainer. His pace was perfect and he had the right level of interaction and presenting. He was particularly good at drawing out the rest of the class so that everyone felt that they contributed. He conducted online surveys and questionnaires so that we all felt that we participated. I am happy with the classroom environment but I also felt that those people who were a little quieter would have liked this method as it left you feeling a little less exposed than the traditional classroom too.

The technical functionality: There was not one glitch! I can honestly say there wasn't one technical hitch throughout and the sound and visual quality was great. I logged in on my laptop but I believe you can log in and use this platform on any device.

Your ability to interact with the trainer and the rest of the class: This is literally the key to why I found the training so successful. Just like in the classroom, you can raise your hand and speak with the trainer (or to the rest of the class) if you have a question. Or if you just wish to raise a point of further discussion.

And finally: "I really would recommend SPOCE ONLIVE virtual classroom to any of my colleagues. I passed my PRINCE2® Re-reg exam and the training was a really enjoyable experience. In fact, I am going to be taking my PRINCE2 Agile® training and exams using SPOCE ONLIVE in the very near future!"

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